Library Services and Technology Act Fiscal Year 2014 Award Recommendations

Library Projects

Organization: Broward County Libraries Division

Category: Access

Project Name: Get Ready! Your Child's First Teacher...You!

Amount: \$88,366 **Population to be Served**: 8,000

Area Served: Broward County

Summary: The Broward County Get Ready! Your Child's First

Teacher... You! initiative will provide local families with greater access to quality early literacy education and experiences through the purchase of AWE Early Literacy Stations, development and implementation of a series of parenting workshops and family engagement events, and the creation of an early literacy public

awareness campaign.

Organization: Gadsden County Public Library System

Category: Access

Project Name: Every Toddler Has a Story: Supporting Emergent Literacy

Through a Family Writing Initiative

Amount: \$65,262

Population to be Served: 500

Area Served:

Gadsden County

Summary: The Gadsden County *Every Toddler Has a Story: Supporting*

Emergent Literacy Through a Family Writing Initiative will provide expectant parents, parents of babies and toddlers, library staff and volunteers workshops geared to increasing participants' understanding of emergent literacy and the importance of parent-child interactions. Grant funds will purchase and provide new library material for babies and toddlers, new parents and

caregivers. Parents and caregivers will be encouraged to assist with collection development, and participate in reading campaigns, writers' workshops, parent child interaction programs using Lego Duplos, and infant and toddler board book publishing projects.

Organization: Jacksonville Public Library

Category: Access

Project Name: LITERACY WORKS @ JPL

Amount: \$44,136 **Population to be Served:** 1,000

Area Served: Duval County and the City of Jacksonville.

Summary: The Jacksonville Public Library project *LITERACY WORKS* @

JPL will help adults with limited literacy and/or English language skills transition into employment by supporting their need for education, workforce development and digital literacy skills. With grant funds, the Jacksonville Public Library will deliver precollege (ABE/ESL/GED) instruction to at least 1,000 adults with the goal of transitioning into postsecondary education, vocational training and/or employment. Grant funds will make available GED instruction and educational software that integrates basic literacy instruction with workforce skills. Funding will also help support the expansion of classes into the Bradham Brooks Northwest Regional Library, a busy branch library serving an impoverished

area of the city.

Regional Projects

Organization: Northeast Florida Library Information Network

Category: Training

Project Name: Training for Library Staff to Better Serve Their Community

Amount: \$150,000

Population to be Served: 2,720

Area Served: Alachua, Baker, Bradford, Brevard, Clay, Columbia, Dixie, Duval,

Flagler, Gilchrist, Hamilton, Lafayette, Levy, Madison, Marion, Nassau, Putnam, St. Johns, Seminole, Sumter, Suwannee, Taylor,

Union and Volusia Counties.

Summary: The Northeast Florida Library Information Network (NEFLIN)

Training for Library Staff to Better Serve Their Community project will provide a comprehensive training program that will enhance the ability of library staff to better serve their community. The grant activities will provide high-demand training in multiple locations and formats to allow for the widest possible participation by library staff. The four activities that comprise this training program will be: staff training, interest groups, self-paced learning

and a full-day technology conference.

 Staff training will consist of a quarterly schedule of free faceto-face and online classes that are provided for library staff in Florida.

- Interest Groups will meet quarterly to provide a forum for library staff to network, share information and problem solve on topics of mutual concern.
- Self-paced learning will be provided by the items in NEFLIN's Lending Library. This collection of DVDs, CDs and books assist library staff in their professional development.
- Technology Conference will be a full-day event for library staff to help them keep current on new and emerging trends in technology.

Organization: Panhandle Library Access Network

Category: Training

Project Name: Training to Meet the Future

Amount: \$130,000

Population to be Served: 897

Area Served: Bay, Calhoun, Escambia, Franklin, Gadsden, Gulf, Holmes,

Jackson, Jefferson, Leon, Liberty, Okaloosa, Santa Rosa, Wakulla,

Walton and Washington counties.

Summary: The Panhandle Library Access Network (PLAN) Training to Meet

the Future project will provide access to training for library staff and volunteers throughout the Panhandle, and the whole of Florida. The goal of this project is to increase the knowledge, skills and abilities of the library staff and volunteers so they can in turn, continue to facilitate, support and assist their library's patrons in meeting the patrons' information needs. PLAN will employ a multi-pronged approach to training library staff and volunteers. PLAN will offer a Curriculum of Classes – consisting of lecture and hands-on workshops delivered in a variety of ways, including face-to-face workshops, webinars and symposia. These classes will be conducted at member libraries throughout the region and online. Some workshops will be developed and delivered by PLAN staff

while others will be offered by third party trainers. PLAN

Academy Scholarships will be awarded to member library staff to attend workshops offered by others, e.g. professional organizations

and associations.

Organization: Southeast Florida Library Information Network

Category: Training

Project Name: Cultivating Excellence in Library Service

Amount: \$150,000 **Population to be Served:** 2,575

Area Served: Broward, Martin, Miami-Dade and Palm Beach counties.

Summary: The Southeast Florida Library Information Network (SEFLIN)

Cultivating Excellence in Library Service project will support Florida's 2013-2017 LSTA Long Range plan goal to "Strengthen Libraries: Floridians use viable libraries with services and facilities that adapt to meet user needs." The support will be primarily for "Outcome 7: Library staff and stakeholders are trained and competent to meet current and future needs of library users with evolving services and resources." The project will contribute to this outcome by providing a robust and varied program of continuing education activities that will improve the ability of library staff to serve their users now and in the future. The 2014-15 SEFLIN project activities will include:

- Continuing Education Live training including face-to-face "boot camp" training days and live online training.
- Continuing Education Self-paced training including online training and DVD loans.
- Conferences including a full-day face-to-face regional conference and a full-day virtual conference. Topics for these activities will be selected based on responses to SEFLIN's continuing education program and conference surveys, as well as member requests.

Organization: Southwest Florida Library Network

Category: Training

Project Name: Connecting Libraries and Communities Through Dynamic and

Innovative Staff Training

Amount: \$100,000 **Population to be Served:** 3,965

Area Served: Charlotte, Collier, Hendry, Lee, and Monroe counties.

Summary: The Southwest Florida Library Network (SWFLN) project

Connecting Libraries and Communities Through Dynamic and Innovative Staff Training will use formats such as face-to-face and

self-paced independent learning to train library staff and

volunteers. Topics will include: diversity awareness; children's literacy and programming; Science, Technology, Engineering and Math (STEM) support; and customer service (including sensitivity to patrons with disabilities). Other needed topics will be added as they are identified using the Continuing Education Survey that was conducted from October through December 2013. Professional library trainers, as well as local experts from member libraries will be hired/engaged to provide training and share their expertise.

Organization: Tampa Bay Library Consortium

Category: Training

Project Name: Building a Community: TBLC's Regional Continuing Education

Program

Amount: \$133,223

Population to be Served: 3,125

Area Served: Citrus, Desoto, Glades, Hardee, Hernando, Highlands,

Hillsborough, Indian River, Lake, Manatee, Okeechobee, Orange, Osceola, Pasco, Pinellas, Polk, Saint Lucie, and Sarasota counties.

Summary: The Tampa Bay Library Consortium (TBLC) *Building a*

Community project will offer a comprehensive continuing education program that meets the regional staff needs for professional and personal development as a way to broaden knowledge, encourage personal and professional development, inspire innovative thinking and help the libraries in the TBLC service region improve services to their customers. The TBLC Continuing Education program will complement the Florida Library Webinars program by focusing on in-depth, value-added training to build on and enhance the broad, introductory-level, webinar training being provided via the statewide program. The TBLC program will include a focus on interactive, in-depth and

face-to-face sessions, access to national-level experts,

trendspotting, creation of video content and nurturing a community of learners in our region. Participation in our program and its events is open to library staff in all Florida libraries free of charge.

Statewide Projects

Organization: Division of Library and Information Services

Category: Statewide

Project Name: Administration of the Annual Program 2014

Amount: \$318,686 Population to be Served: 13,000 Area Served: Statewide

Summary: The Division of Library and Information Services' *Administration*

of the Annual Program will provide for the management of the federal Library Services and Technology Act (LSTA) grant program the state of Florida. The LSTA program will support the delivery of library services in all types of Florida libraries. These services will include statewide initiatives and local projects funded through a competitive sub-grant process. These activities will

include:

• Working with Division and local project managers to develop projects.

- Reviewing and critiquing LSTA application drafts from both within the Division and from Florida library organizations.
- Reviewing and evaluating non-Division grant applications.
- Maintaining all official program files.
- Coordinating contracts and grant payments.
- Monitoring and evaluating grant funded projects.
- Compiling and submitting of reports and programs to the Institute of Museum and Library Services.
- Providing technical assistance to potential applicants and grant recipients.

Category: Statewide

Project Name: Connected Director Community 2014 - Program Coordination

Amount: \$161.153

700 **Population to be Served:**

Area Served: Statewide

Summary: The Division of Library and Information Services' Connected

> Director Community program will continue to foster learning while inspiring public library directors and other library leaders to grow

in their role as community leaders. A menu of training

opportunities will be provided - face to face, online, conferences and regional meetings and within other venues with an emphasis on needs of newer directors. The project will continue to help library leaders explore innovations, and this year will emphasize the library as a learning place. Two major face to face events will be presented, the new director orientation and the public library director academy. Site visits, regional workshops for library

supporters and assistance with planning will continue. For the first time, an all-day online institute will be presented around the theme of the library as a learning place. All activities will result in library directors, their staff and library supporters more effectively leading

the 21st Century Library. Residents of Florida will receive improved and more responsive library services because of this

project.

Organization: Tampa Bay Library Consortium

Category: Statewide

Project Name: Connected Director Community 2014 - New Directors' Orientation

Amount: \$6,560 **Population to be Served**: 15

Area Served: Statewide

Summary: The *New Directors' Orientation* will be provided by the Tampa

Bay Library Consortium (TBLC) in partnership with the Division

of Library and Information Services (DLIS).

The *New Directors' Orientation* will be held the day before the annual *Library Directors' Meeting*. The purpose of the orientation is to provide an opportunity for new library directors to learn about statewide programs, meet Bureau of Library Development staff, get an overview of Florida library laws, learn issues related to library leadership in Florida and network with experienced directors. This project is a companion project to the Connected

Director's Community project.

Category: Statewide

Project Name: E-Government Services to Florida Public Libraries 2014 - Program

Coordination

Amount: \$105,678

Population to be Served: 7,313,449

Area Served: Statewide

Summary: The Division of Library and Information Services' *E-Government*

Services to Florida Public Libraries program will support the workforce recovery efforts of libraries through broadening of E-Government services. The program will provide librarians with the resources and tools they need to assist their job seeking patrons. It will expand E-Government services in libraries throughout Florida by: coordinating individual libraries' E-Government projects in accordance with a statewide vision; promoting a statewide E-Government Web portals; promoting libraries' development of partnerships with governmental, non-profit and community agencies; and providing webinars for training library staff to provide E-Government services and to remain current with changes in laws that impact delivery of library E-Government

services.

Organization: Pasco County Public Library Cooperative

Category: Statewide

Project Name: E-Government Services to Florida Public Libraries 2014 - Get

Help Florida

Amount: \$15,000 Population to be Served: 14,806,927 Area Served: Statewide

Summary: Get Help Florida is provided by the Pasco County Public Library

Cooperative in partnership with the Division of Library and

Information Services (DLIS).

The Pasco County Library Cooperative developed the *Get Help Florida* (gethelpflorida.org) website in order to offer easy navigation to a wide variety of E-Government resources, including links to government and social service agencies and related forms. With many government resources increasingly available online, it can be difficult for users in need of aid to find the help they need. The *Get Help Florida* site organizes hundreds of resources by category, enabling users to quickly and easily locate agencies that can assist them, no matter what their need. The *Get Help Florida* portal is part of the Division's statewide *E-Government Services to*

Florida Public Libraries 2014 program.

Organization: Orange County Library System

Category: Statewide

Project Name: E-Government Services to Florida Public Libraries 2014 - Right

Service at the Right Time

\$50,000 **Amount: Population to be Served:** 3,100,000 **Area Served:** Statewide

The Right Service at the Right Time website is provided by the **Summary:**

Orange County Library System in partnership with the Division of

Library and Information Services (DLIS).

The Orange County Library System's The Right Service at the Right Time (rightservicefl.org) is a decision-making website that walks the public through a series of simple questions in order to connect them with the E-government and social services they need. The Orange County Library System assists communities across the state by verifying and updating data for each of the 67 Florida counties on the Right Service website. Orange County Library staff work with Florida librarians statewide to identify and implement changes to the site interface in order to make the customer experience even easier. The Right Service at the Right Time website is part of the Division's statewide *E-Government Services*

to Florida Public Libraries 2014 program.

Category: Statewide

Project Name: E-Rate Assistance 2014

Amount: \$89,102 Population to be Served: 7,413,399 Area Served: Statewide

Summary: The Division of Library and Information Services' *E-Rate*

Assistance 2014 program supports K-12 students and public library patrons in the United States. E-Rate is a federal program which provides discounts up to 90% on goods and services essential for

classrooms and libraries to receive voice, video and data

communications. The Division's *E-Rate Assistance* program is designed to provide statewide technology support for libraries. The

program manager will answer librarians E-Rate questions,

calculate the discounts yearly, approve library technology plans,

train and advise librarians, advise the Universal Services

Administrative Company as part of the State Coordinators group and serve as an adviser to the Department of Management Services

who oversees the State of Florida E-Rate contracts.

Category: Statewide

Project Name: Expanding Library Services 2014

Amount: \$305,447 **Population to be Served:** 7,708

Area Served: Statewide

Summary: The Division of Library and Information Services' *Expanding*

Library Services 2014 program will assist and support libraries statewide. The Bureau of Library Development works proactively

with local library staff, governing officials, trustees, and

community library supporters to ensure strong, vigorous public libraries. Bureau staff will work with public libraries statewide to discover what statistics are already being collected by local public libraries about their services to older adults, and collect these statistics, and plan the expansion of the Bureau's emphasis to include services to older adults. The program will continue to improve the sharing of library resources statewide. Division staff from several Bureaus will continue to collaborate to create a Statewide Digitization Plan and explore innovation in Florida

libraries.

Category: Statewide

Project Name: Florida Electronic Library 2014 - Databases and Program

Coordination

Amount: \$3,158,749

Population to be Served: 17,727,804

Area Served: Statewide

Summary: The Division of Library and Information Services' *Florida*

Electronic Library (FEL) is a point of access for direct online library services for all Floridians. It complements the print resources in Florida library collections and serves as a gateway to all of Florida's non-print resources and archival materials.

The 2014 program components will include:

 Access to a core collection of licensed online resources and virtual reference works designed to meet the needs of the users of Florida's public libraries, academic libraries and K-12 schools.

- A collaborative virtual reference service that helps Florida citizens locate needed information in the available online content.
- Access to a union catalog of Florida library holdings that supports an interlibrary loan service assisting library users in obtaining items not held at their local library.
- A library delivery service that provides a cost efficient method of moving materials between Florida's libraries.

Organization: Tampa Bay Library Consortium

Statewide **Category:**

Project Name: Florida Electronic Library 2014 - Ask a Librarian

Amount: \$199,360 17,727,804 **Population to be Served: Area Served:** Statewide

Summary: Ask a Librarian is provided by the Tampa Bay Library Consortium

(TBLC) in partnership with the Division of Library and

Information Services (DLIS).

Ask a Librarian is Florida's collaborative virtual reference service. It provides live reference assistance to Florida residents at their moment of need via chat, email and text messaging. In surveys, the public calls Ask a Librarian a "tremendous help" that is "helpful and informative" and right at their fingertips. Ask a Librarian will continue development of the service and expand it as a core service in Florida libraries. To accomplish this task, we will focus on continuing to streamline and improve the technical infrastructure, recruit new libraries, train library staff, retain and reinvigorate current partners and market the service to increase use from users

of all of our participants.

Organization: Tampa Bay Library Consortium

Category: Statewide

Project Name: Florida Electronic Library 2014 - Florida Library Delivery

Amount: \$125,000 **Population to be Served:** 125,000 **Area Served:** Statewide

Summary: Florida Library Delivery Service is provided by the Tampa Bay

Library Consortium (TBLC) in partnership with the Division of

Library and Information Services.

Florida Library Delivery Service provides a courier delivery service to 200+ libraries throughout Florida to facilitate the

exchange of materials for resource sharing.

Category: Statewide

Project Name: Florida Library Youth Program 2014

Amount: \$296,918

Population to be Served: 2,836,895

Area Served: Statewide

Summary: The Division of Library and Information Services' Florida Library

Youth Program (FLYP) is a coordinated and collaborative effort

between the Department of State's Division of Library and

Information Services and public libraries' youth services librarians. The FLYP consultant will plan both face-to-face sessions and webinars for youth services librarians throughout the state to help them with their summer reading programs for teens, tweens and even adults. The workshops will provide tips and tricks for

activities, projects and reading.

The *Florida Library Youth Program* consultant will write and edit "FLYP Forward", an electronic newsletter by and for youth librarians to share ideas, tips, tricks and best practices.

The program goal is that Floridians receive information and innovative and responsive library services that meet their diverse geographic, cultural and socioeconomic needs; the outcome will be that children, teens, and their families and caregivers have library programs and services that are age and developmentally appropriate.

Category: Statewide

Project Name: Florida Memory Program 2014

Amount: \$502,735

Population to be Served: 17,727,804

Area Served: Statewide

Summary: The Division of Library and Information Services' *Florida*

Memory Program is a website that provides free online access to significant photographs, films, sound recordings and archival documents from the collections of the State Library and Archives of Florida. Since 1998, this digitization and web initiative has promoted greater awareness and understanding of Florida history and culture. The Florida Memory website enables remote access for the general public to archival materials, eliminating the need for patrons to physically travel to the repository. It allows

educators and students to utilize unique resources for research and

learning that are as a rule difficult to make available in an

educational setting.

Educational units from *Florida Memory* support national and state standards, specifically Common Core for national standards, and the Next Generation Sunshine State Standards for Florida standards. The educational components of *Florida Memory* deliver and provide context for primary source materials in a variety of formats that aid teacher instruction and enhance student learning.

Category: Statewide

Project Name: Leadership Recruitment and Development 2014 - Coordination

Amount: \$200,423 Population to be Served: 21,000 Area Served: Statewide

Summary: Effective libraries need effective leaders. The leadership

development model used by the Division of Library and

Information Services will prepare those who work in libraries of all types to provide high-quality services; serve in leadership roles at local, state and national levels; and increase their skills, energy and

motivation.

The Leadership Recruitment and Development program will have five components: 1) Florida Library Jobs; 2) Sunshine State Library Leadership Institute (SSLLI); 3) Library Directors' Meeting; 4) SSLLI Continuing Education (SSLLICE); and 5)

Department of State's Leadership Program.

Organization: Southeast Florida Library Information Network

Category: Statewide

Project Name: Leadership Recruitment and Development 2014 - Florida Library

Jobs

Amount: \$39,925

Population to be Served: 20,000

Area Served: Statewide

Summary: Florida Library Jobs is provided by the Southeast Florida Library

Information Network (SEFLIN) in partnership with the Division of

Library and Information Services (DLIS).

Florida Library Jobs is a website (floridalibraryjobs.org) that provides a searchable listing of job openings for positions in Florida libraries that require a graduate degree from an ALA-accredited program. The main website has a companion site, called Jobs in Florida Libraries, which provides a searchable listing of open positions in Florida libraries that do not require the graduate degree from an ALA-accredited program.

This project will ensure the ongoing provision of the *Florida Library Jobs* service, including its technical maintenance and support, library employer and job-seeker account management, telephone and email assistance for users of the website, management of the contractors involved with the ongoing provision of the service and all reporting and evaluation required for the service. This project will also undertake the upgrade of the existing *Florida Library Jobs* website to a more mobile-friendly site that will make the website accessible to users of full-size computers as well as tablet computers, and the smaller, portable computer technology used by a large segment of the population served. The mobile-friendly website will be accompanied by a mobile app, a program that will be available for download to enduser's devices enabling rapid access to the *Florida Library Jobs* service without the need to search for it on the web.

Organization: Tampa Bay Library Consortium

Category: Statewide

Project Name: Leadership Recruitment and Development 2014 - Library

Directors' Meeting

Amount: \$49,225

Population to be Served: 150

Area Served: Statewide

Summary: The *Library Directors' Meeting* is provided by the Tampa Bay

Library Consortium (TBLC) in partnership with the Division of

Library and Information Services (DLIS).

The *Library Directors' Meeting* is conducted each year for library directors or their designees and administrative heads throughout the state. The purpose of the annual meeting is to provide an opportunity for library directors from across the state to: learn from national leaders about cutting-edge trends; receive updates from statewide leaders on current issues; gain new insights and skills from library community contemporaries; and share best practices.

Organization: Northeast Florida Library Information Network

Category: Statewide

Project Name: Leadership Recruitment and Development 2014 - Sunshine State

Library Leadership Institute

Amount: \$62,100

Population to be Served: 650

Area Served: Statewide

Summary: The Sunshine State Library Leadership Institute is provided by the

Northeast Florida Library Information Network (NEFLIN) in partnership with the Division of Library and Information Services

(DLIS).

The primary goal of the *Sunshine State Library Leadership Institute* is to assist in preparing library leaders to provide the highest quality library services to the citizens of Florida in the most effective and innovative manner that will meet today's needs and tomorrow's challenges. The Institute objectives are to: develop diverse leaders who can serve in library leadership roles at local, regional, state and national levels; retain staff currently working in

the library and information management profession by reenergizing and developing new leadership skills; develop leaders who will have the skills to replace those who will retire from the

library and information management profession; build

collaborative networks within the library community across the state that are sustained over time; and establish professional

support systems using recognized leaders as mentors.

Category: Statewide

Project Name: Statewide Continuing Education & Training 2014 - Coordination

Amount: \$153,243

Population to be Served: 13,000

Area Served: Statewide

Summary: The Division of Library and Information Services' *Statewide*

Continuing Education & Training program will provide Florida library staff access to online instructor-led classes, workshops and self-paced courses. The Bureau of Library Development plans to hold approximately 140 webinars for approximately 6,720 people in 2014-15. These webinars will be produced by Division staff on topics such as Services to State Employees, Division of Library and Information Services updates, Florida Electronic Library Training, State Aid grant application information and our latest Return on Investment Study. Live webinars, online courses and tutorials will also be made available from an online vendor that specializes in training for libraries. The Division will partner with the Tampa Bay Library Consortium (TBLC) to provide a statewide curriculum of webinar training that is focused specifically on the

needs of Florida Librarians.

Organization: Tampa Bay Library Consortium

Category: Statewide

Project Name: Statewide Continuing Education & Training 2014 - Florida Library

Webinars

Amount: \$274,430

Population to be Served: 13,000

Area Served: Statewide

Summary: Florida Library Webinars is a project provided by Tampa Bay

Library Consortium (TBLC), in partnership with the Division of

Library and Information Services (DLIS).

Florida Library Webinars is a statewide continuing education program which offers web-based training to all staff working in Florida libraries. The program will offer access to three to five live training sessions, conducted in webinar format, each week for a total of 150-250 courses annually. 24/7 access to recorded training and video tutorials is available through the program on the Florida

Library Webinars website, floridalibrarywebinars.org.

Category: Statewide

Project Name: Statewide Library Data and Statistics Program 2014

Amount: \$176,815 **Population to be Served**: 6,155

Area Served: Statewide

Summary: The Division of Library and Information Services' *Statewide*

Library Data and Statistics Program will provide assistance to public libraries which will enable these libraries to provide improved services to their patrons. The Statistics consultant will work with public libraries to demonstrate the value, effectiveness and efficiency of libraries in Florida. In 2014-15, the Statewide Library Data and Statistics Program will continue to collect, publish and analyze public library data; conduct evaluations activities that will enable grant recipients to evaluate their projects.

activities that will enable grant recipients to evaluate their projects; maintain the directory information in the Florida Library and Grants system, ensuring continued stability and functionality; coordinate the dissemination efforts of information as a result of the update on the Return on Investment in Florida's Public

Libraries study completed in the prior year; and provide oversight and support for Florida Public Libraries participating in national services evaluations. Additionally, the *Statewide Library Data and*

Statistics Program will coordinate and facilitate long-range planning activities for the Division and public libraries across the

state.

Category: Statewide

Project Name: Statewide Resource Sharing and Collection Development 2014

Amount: \$811,634

Population to be Served: 17,727,804

Area Served: Statewide

Summary: The Division of Library and Information Services' *Statewide*

Resource Sharing and Collection Development 2014 program will

serve the information needs of Florida citizens. Through its collections of books, state government publications, professional library resources, historic maps, manuscripts, official state records, photographs and other media, the Division will supplement the collections of libraries statewide through resource sharing.

Information and research services will be provided to state agency

personnel and to the public at two locations as well as via telephone, fax, email and through an array of web-based

information services. The Division will promote statewide resource sharing through programs such as the Florida Library Information Network (FLIN), which is the statewide cooperative network for interlibrary loan and resource sharing, and Florida Library Navigator, which allows libraries to offer patrons the ability to

create their own interlibrary loan requests.